

Thao Nguyen

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Seeking a full-time position in a solutions-driven business analysis field that helps transform company practices into innovative, cost-effective solutions leading to more efficient and effective operations by identifying and resolving business issues, through data collection and analysis, documentation and delivery of process innovations to achieve the company's business goals.

SKILLS

- Microsoft Office Specialist Certification 2013
- Pursuing Microsoft Certification: Querying Data with Transact-SQL
- Software Skills: Tableau, SQL, Python, R, SAS Enterprise Miner, Minitab, SPSS, SAS English 9.0, QuickBooks, Thomson Reuter Software, Microsoft Word – Access – Excel - PowerPoint



EDUCATION

Master of Science in Business Analytics GPA 4.0 Graduated: May 2019
University of North Texas, Denton, TX

Bachelor of Business Administration – Accounting Graduated: Aug 2016
University of North Texas, Denton, TX

ACADEMIC PROJECTS

- Airlines Sentiment Analysis by using Python, R, and Tableau to identify business strategy for customer satisfaction by analyzing positive and negative customer reviews
- IBM Employee Retention Rate Analysis by using Logistic Regression and Decision Tree (SAS Enterprise)
- Create Virtual Chatbot and Scripts for Zesty Marketing Corporation
- University of North Texas Parking Renovation by applying SDLC methodology to plan for Information System Development
- How EY use Big Data Technology to change the way businesses compete and operate?
- Apache Hadoop Ecosystem with Hive and Spark SQL using Amazon Web Services
- How can the use of Digital Technology (Artificial Intelligence, Machine Learning, and Image Recognition) benefit retails in supply chain management?

PROFESSIONAL EXPERIENCE

UNT Finance, Insurance, Real Estate and Law, Denton, TX Sep 2017 – May 2019

Teaching Assistant

- Assisted Professors with Personal Finance and Financial Statement Analysis & Liquidity
- Coordinated departmental projects with 100% satisfaction
- Managed the workflow smoothly and up-to-date deadlines and exam schedules
- Ensured 100% accuracy in exams and class materials clarification to students

KPMG LLP, Dallas, TX Jan - Apr 2016

Tax Accountant – Global Mobility Services Jan – Apr 2017

- Provided tax compliance and advisory services to multinational companies
- Prepared Federal & State Individual Income Tax Returns by using GoRS Tax Software
- Assisted with collection, assembly and analysis of worldwide compensation information
- Departmental coordination to ensure accuracy and completeness

EPE Innovations, Dallas, TX Oct 2016 – Jan 2017

Staff Accountant

- Processed paperwork for new hire employees and work with confidential information
- Analyzed and researched for account discrepancies; coordinate resolution of difficult issues with manager and other departmental representatives
- Prepared monthly bank reconciliation, periodic payroll reports, and journal entries
- Analyzed and categorized calculated fields for 1040s tax form series

TaxSeasons, Garland, TX Jan - Apr 2014

Tax Accountant

- Improved clarification to customers with the latest Health Insurance Requirement
- Kept customer database 100% updated with latest statuses
- Ensure 100% customer refund rate by closely following up with customers
- Kept track of company's monthly revenue and expenses